

Bad Experience?

Most people have a positive experience when it comes to volunteering. Propellus does not investigate or intervene in individual situations. Here are some broad steps to take to which may help;

- Talk to your supervisor. Often a conversation clarifying expectations and/or seeking more training and guidance will remedy things
- Each organization should have their own internal problem solving process or grievance addressing process which you can access whether that is a whistleblower email address or a Human Resources department.

Health and Safety

In most situations a volunteer is deemed to be equivalent to a worker in accordance to Alberta Occupational Health and Safety legislation. You as a volunteer are covered by this legislation and the organization is required to ensure your safety. <http://work.alberta.ca/occupational-health-safety/how-can-we-help.html>

Discrimination and Harassment

The Alberta Human Rights Act prohibits discrimination based on the protected grounds of race, colour, ancestry, place of origin, religious beliefs, gender, gender identity, gender expression, age, physical disability, mental disability, marital status, family status, source of income and sexual orientation.

Alberta Human Rights Commission

Southern Regional Office

200 J.J. Bowlen Building

620 - 7 Avenue SW

Calgary, Alberta T2P 0Y8

Confidential Inquiry Line 403-297-6571

<https://www.albertahumanrights.ab.ca/complaints/Pages/complaints.aspx>

Fraud

If you have a complaint or a concern about a charity, contact the National Leads Centre:

Website: www.cra.gc.ca/gncy/nvstgtns/lds/menu-eng.html

Phone: 1-866-809-6841